Warranty Policy

Products manufactured by Ocean Technology Systems (OTS) are fully warranted against defects in materials and workmanship for a period of one (1) year from the time of purchase. Items not manufactured by OTS are covered by their manufacturer’s warranty. Our obligation under this warranty is limited to the replacement of any part of parts that prove to our satisfaction to have been defective and that have not been misused or carelessly handled.

Labor is warranted for one (1) year from the time of purchase.

The complete unit or part must be returned to our factory, transportation charges prepaid.

We reserve the right to decline responsibility where repairs have been made or attempted by other than OTS factory-trained personnel or an approved OTS service center. In no event shall OTS be liable for consequential damages. Any item with a tampered or altered serial number will be void of warranty.

A limited-warranty card is provided with items serialized by Ocean Technology Systems and should be filled out and returned to register the product. Product registration can also be done on our Web site at http://www.oceantechnologysystems.com/register1.html. The warranty card must be completely filled out and returned to OTS, or the Web page form filled out and submitted, within ten (10) days from the time of purchase, or we reserve the right to void the warranty. We honor the warranty for non-serialized items if you provide the order number when returning the item.